



**London Councils**

**Grants Programme 2017 – 21**

**Performance of Commissions**

**April 2017 – September 2019**

**(Includes contact details for each project)**



## Priority 1 – Combatting Homelessness

| Shelter  |  |
|--|--|
| <b>Project name:</b>   | STAR Partnership (Supporting Tenancies, Accommodation and Reconnections) |
| <b>Priority:</b>   | Priority 1: Combatting Homelessness                                      |
| <b>Specification:</b>  | 1.1 Homelessness: Early intervention and prevention                      |
| <b>Amount (1 year):</b>  | £1,003,495   |
| <b>Delivery partners:</b> Thames Reach, Stonewall Housing, St Mungo's  |  |
| <p>Shelter is leading the STAR Partnership (Supporting Tenancies, Accommodation and Reconnections), a specialist partnership with Thames Reach, Stonewall Housing and St Mungo's. Through this partnership the following will be provided:</p> <ul style="list-style-type: none"> <li>- An integrated multiple point of access for all users, enabling rapid response triage and advice.</li> <li>- London-wide targeted engagement and promotion to be relevant and accessible to key priority groups in all 33 boroughs.</li> <li>- Support for users to directly access the PRS and innovative housing solutions.</li> <li>- Assertive and targeted outreach direct to street homeless people especially in hotspots and encampments.</li> <li>- Safe and secure pathways into emergency accommodation.</li> <li>- Intensive support, including skills training, money management and housing advice to enable families and individuals to maintain their tenancy.</li> <li>- Personal resilience and independence planning to secure a long-term, healthy and happy home.</li> <li>- Real opportunities for work.</li> </ul> |  |

| Contact Details  | Referrals  |
|--|--|
| <p>Ben Tovey, London Hub Manager<br/> <a href="mailto:ben_tovey@shelter.org.uk">ben_tovey@shelter.org.uk</a><br/> <b>0344 515 1269 / 0770273391</b><br/>           First Floor, 4 Garrett Street, London, EC1Y 0TY</p> | <p><a href="https://england.shelter.org.uk/get_help/local_services/london">https://england.shelter.org.uk/get_help/local_services/london</a><br/>           STAR Video:<br/> <a href="https://www.youtube.com/watch?v=mT4Q-Z9yKnM&amp;list=PLrybnVaUKJhDptYtJlckblfN77mXMyIQT&amp;index=1">https://www.youtube.com/watch?v=mT4Q-Z9yKnM&amp;list=PLrybnVaUKJhDptYtJlckblfN77mXMyIQT&amp;index=1</a></p> |

| Outcome  | 2017-2021 Q10 |           |
|--|---------------|-----------|
|  | Profile       | Delivered |
| Number of new service users  | 12500         | 14985     |
| Number assisted to obtain crisis or intermediate short term accommodation  | 875           | 1057      |
| Number assisted to obtain suitable settled accommodation   | 917           | 1147      |
| Number with one/more protected equalities characteristic (Equality Act 2010)   | 806           | 1353      |
| Number of rough sleeper hotspot closures   | 121           | 151       |
| Number with resolved landlord/accommodation service issues affecting tenancy stability (particularly in outer London) may include harassment, abandonment and behaviour issues   | 900           | 1377      |
| Numbers with disrepair resolved and able to maintain tenancy   | 1000          | 692       |
| Number supported to successfully sustain tenancies/accommodation for 6 months  | 204           | 298       |
| Number supported to successfully sustain tenancies/accommodation for 12 months <sup>1</sup>  | 192           | 254       |
| Number with resolved debt, benefits and financial hardship issues  | 1437          | 1514      |
| Number with improved physical health   | 500           | 686       |
| Number with improved mental health   | 1150          | 1174      |
| Numbers referred successfully onto an employment project <sup>2</sup>  | 425           | 419       |
| Number with increased employability skills (including apprenticeships)   | 212           | 199       |
| <b><i>Disrepair resolved and able to maintain tenancy – this outcome remains a challenge and numbers tend to decrease in the summer when damp and mould etc. is less obvious. Issues may also be successfully resolved and reflected in other outcomes such as obtaining suitable alternative accommodation for service users or assisting them to claim compensation.</i></b> |               |           |

<sup>1</sup> Reporting started from Q5

<sup>2</sup> London Councils Priority 3 referrals ended from Q10

| St Mungo Community Housing Association  |  |
|---|--|
| <b>Project name:</b>  | Housing Advice, Resettlement and Prevention Connect (HARP) |
| <b>Priority:</b>  | Priority 1: Combatting Homelessness                        |
| <b>Specification:</b>   | 1.1 Homelessness: Early intervention and prevention        |
| <b>Amount (1 year):</b>   | £251,378   |
| <b>Delivery partners:</b> N/A   |  |
| <p>St Mungo will deliver a Pan London Housing, Advice, Resettlement and Prevention (HARP) service to people who are or are at risk of homelessness, providing holistic intervention. Proposed activities:</p> <ul style="list-style-type: none"> <li>- A through-the-gate service, enabling people access to intervention and housing, promoting a smooth transition into communities.</li> <li>- A service which is flexible to the demand of need 'making each contact count', allocating specialist workers in each region who will work and receive referrals from probation/CRCs, local authorities, GPs and prisons in that region.</li> <li>- A Central Hub providing access to intervention for people through self-referral route</li> <li>- A Help-line for outside London Prisons and probation/CRCs discharging people returning to London.</li> <li>- Specialist intervention, advocacy and housing promoting the well-being and interests of individuals with protected characteristics, No recourse to public funds and complex needs inclusive of mental health and substance use.</li> <li>- A catalogue of services and private landlords within each borough to support better outcomes.</li> <li>- An emergency discretionary access fund to purchase small essential needs led resources for our clients, instigated by the project workers (such as fees relating to access to birth certificates, travel etc.</li> <li>- Promotion of education, employment and volunteering, inclusive of peer volunteering opportunities.</li> </ul> |  |

| Contact Details   | Referrals   |
|---|---|
| <p>Samantha Cowie, Head of Criminal Justice<br/> <a href="mailto:samantha.cowie@mungos.org">samantha.cowie@mungos.org</a><br/> <b>020 7023 7010/ 020 3856 6000</b><br/>           3 Thomas More Square, 5<sup>th</sup> Floor, Tower Hill London E1W 1YW<br/> <a href="http://www.mungos.org">www.mungos.org</a></p> | <p>All referrals must be made through a secure email address. Please contact our HARP service manager <a href="mailto:Ogechi.ojihi@mungosofs.cjsm.net">Ogechi.ojihi@mungosofs.cjsm.net</a></p> <p>Advice line: 020 85257710<br/>           Website: <a href="https://www.mungos.org/our-services/offender-services/">https://www.mungos.org/our-services/offender-services/</a></p> |

| Outcome   | 2017-2021 Q10 |           |
|---|---------------|-----------|
|   | Profile       | Delivered |
| Number of new users   | 3202          | 3689      |
| Number assisted to obtain crisis or intermediate short term accommodation   | 1250          | 1334      |
| Number of tenancies brokered  | 125           | 91        |
| Number assisted to obtain suitable settled accommodation  | 750           | 931       |
| Number with one/more protected equalities characteristic (Equality Act 2010)  | 375           | 613       |
| Number reconnected with stable family/friends accommodation   | 500           | 494       |
| Number with resolved landlord/accommodation service issues affecting tenancy stability may include harassment, abandonment behaviour issues   | 480           | 462       |
| Number supported to successfully sustain tenancies/accommodation for 6 months   | 768           | 328       |
| Number supported to successfully sustain tenancies/accommodation for 12 months <sup>3</sup>   | 576           | 395       |
| Number with resolved debt, benefits and financial hardship issues   | 900           | 784       |
| Number with improved physical health  | 960           | 838       |
| Number with improved mental health  | 525           | 552       |
| Number with improved life skills (can include independent living and be measured through distance travelled tool)   | 960           | 859       |
| Numbers referred successfully onto an employment project <sup>4</sup>   | 125           | 78        |
| Number with increased employability skills (including apprenticeships)  | 480           | 448       |
| Number successfully obtaining work placements, volunteering opportunities   | 70            | 60        |
| <p><b>Tenancies brokered</b> – Despite ongoing difficulties reported in sourcing landlords willing to take on client on Universal Credit or without high deposits, quarterly targets are being met. Variance continues due to under-delivery in previous quarters.</p> <p><b>Sustained tenancies/accommodation for 6 and 12 months</b> – A new recording process was introduced, and volunteers assist to improve monitoring of this outcome. Numbers are still affected by historic lower quarterly figures, clients who have returned to custody and those who are uncontactable following delivery of services.</p> <p><b>Referrals to an employment project</b> – Due to the complex nature of clients' needs, their priority focus is on finding and/or sustaining accommodation, so many are not currently at the stage to consider employment.</p> |               |           |

<sup>3</sup> Reporting to start from Q5

<sup>4</sup> London Councils Priority 3 referrals ended from Q10

| New Horizon Youth Centre  |                                     |
|---|-------------------------------------|
| <b>Project name:</b>  | London Youth Gateway (LYG)          |
| <b>Priority:</b>  | Priority 1: Combatting Homelessness |
| <b>Specification:</b>   | 1.2 Youth homelessness              |
| <b>Amount (1 year):</b>   | £1,008,338                          |
| <b>Delivery partners:</b> Depaul UK, Stonewall Housing, Galop, Albert Kennedy Trust and Shelter   |                                     |
| <p>The London Youth Gateway (LYG) project will provide a youth-targeted collaborative pathway to address increasing demand and emerging needs of young people who are homeless or at risk of homelessness, in each London borough. The LYG project will be delivered in partnership by New Horizon Youth Centre (lead), Depaul UK (Nightstop and Alone in London services), Shelter, and LGBT Jigsaw partners Stonewall Housing, Galop and Albert Kennedy Trust.</p> <p>The joint work will provide:</p> <ul style="list-style-type: none"> <li>- direct access to emergency accommodation</li> <li>- affordable accommodation options, delivered in innovative new partnership models, and PRS access</li> <li>- family mediation and reconnection support</li> <li>- youth-focused advice and advocacy services around housing need, eviction, welfare benefits and debts via one-to-one, telephone and online provision</li> <li>- youth homelessness prevention sessions in schools and colleges</li> <li>- outreach into Young Offender Institutes (YOIs), prisons and on the street to ensure young people are linked up early with necessary support</li> <li>- satellite services and a telephone advice line to reach young people across London</li> <li>- independent living skills and financial literacy workshops</li> <li>- counselling, communication and interpersonal skills support</li> </ul> <p>7-days per week employment, education and training programme delivered in-house and in partnership, and in-depth accredited training programme</p> |                                     |

| Contact Details  | Referrals  |
|--|--|
| <p>Phil Kerry, CEO<br/> <a href="mailto:phil.kerry@nhyouthcentre.org.uk">phil.kerry@nhyouthcentre.org.uk</a><br/> <b>020 7388 5560</b><br/>         68 Chalton St, London, NW1 1JR<br/> <a href="http://www.nhyouthcentre.org.uk">www.nhyouthcentre.org.uk</a></p> | <p>General Info. <b>020 7388 5560</b><br/>         Youth Work <b>020 7388 5570</b><br/>         Advice <b>020 7388 5580</b><br/> <a href="http://www.londonyouthgateway.org.uk/get-help/">http://www.londonyouthgateway.org.uk/get-help/</a></p> |

| Outcome   | 2017-2021 Q10 |           |
|---|---------------|-----------|
|   | Profile       | Delivered |
| Number of users   | 17092         | 17782     |
| Number assisted to obtain crisis or intermediate short term accommodation   | 1092          | 1558      |
| Number supported to obtain suitable safe settled accommodation  | 1612          | 1401      |
| Number with one/more of the protected characteristics in the 2010 Equality Act (excluding age)  | 1414          | 1267      |
| Number assisted with family mediation/reconnection leading to safe and settled reconciliation (where appropriate)   | 1287          | 739       |
| Number supported to successfully sustain suitable safe accommodation for 6 months   | 304           | 434       |
| Number supported to successfully sustain suitable safe accommodation for 1 year or more <sup>5</sup>  | 79            | 118       |
| Number with resolved debt, benefits and financial hardship issues   | 1487          | 2160      |
| Number with increased knowledge of housing options  | 12050         | 16226     |
| Number with improved mental health  | 3112          | 3573      |
| Number completing independent living skills workshops/course (incl. budgeting/money management)   | 1727          | 1715      |
| Number with improved interpersonal skills (incl. behaviour, conflict and relationships)   | 1852          | 2579      |
| Number successfully obtained employment for six months (including apprenticeships)*   | 232           | 257       |
| Number with increased employability skills  | 1697          | 1893      |
| Number successfully obtained a training opportunity (accredited)  | 1200          | 1272      |
| <b>Family mediation/reconnection</b> – This is a challenging outcome to meet due to difficulties arising in getting confirmation of final situations. Actual numbers recorded for those assisted with initial reconnection are therefore much higher. Previous under-delivery was also due to a post vacancy which has now been filled so this outcome is anticipated to continue to improve. |               |           |

<sup>5</sup> Reporting to start from Q5



| Homeless Link  |   |
|--|---|
| <b>Project name:</b>   | PLUS Project  |
| <b>Priority:</b>   | Priority 1: Combatting Homelessness                                 |
| <b>Specification:</b>  | 1.3 Support services to homelessness voluntary sector organisations |
| <b>Amount (1 year):</b>  | £120,239  |
| <b>Delivery partners:</b> Shelter  |   |
| <p>To strengthen the homelessness sector (voluntary, public and private) to work more collaboratively. To bring sectors together to better understand, define and identify their role in preventing homelessness. To support frontline providers and commissioners to be responsive to changing patterns of need, policy, legislation and equalities issues. To build the capacity of frontline providers to improve service delivery and effectiveness and ultimately be more sustainable. With the ultimate aim of achieving improved outcomes for those at risk of or experiencing homelessness.</p> <p>Activities:</p> <ul style="list-style-type: none"> <li>- providing specialist advice, support, training, information, good practice spotlights and policy forums</li> <li>- supporting and improving working relationships between the VCS, boroughs and landlords through attendance at forums, partnership events and bespoke work with outer London boroughs.</li> <li>- improving collaboration and communication between the homelessness, employment, domestic/sexual violence, substance use, and health sectors through relationship brokerage, bespoke support, joint initiatives and peer networks</li> <li>- providing quality policy, law and research information identifying London specific impact and trends through briefings and bulletins</li> <li>- testing new models through special initiatives responding to the London specific context.</li> </ul> <p>Outcomes delivered:</p> <ul style="list-style-type: none"> <li>- Higher quality, more responsive and effective service delivery (measured against a baseline , and using an external evaluation)</li> <li>- More effective cross sector/priority collaboration to deliver more effective services</li> <li>- Improved and focussed response to prevention</li> </ul> <p>A better equipped sector to develop creative interventions and solutions responsive to the specific London context.</p> |   |

| Contact Details   | Referrals   |
|---|---|
| <p>Jane Bancroft - London Development Manager<br/> <a href="mailto:jane.bancroft@homelesslink.org.uk">jane.bancroft@homelesslink.org.uk</a><br/> <b>020 7840 4460/ 079 5611 4992</b><br/>           2<sup>nd</sup> Floor Minorities House, 2-5 Minorities, London<br/>           EC3N 1BJ</p> | <p><a href="http://www.homeless.org.uk">www.homeless.org.uk</a></p> |

| Outcome   | 2017-2021 Q10 |           |
|---|---------------|-----------|
|   | Profile       | Delivered |
| Number of new organisations   | 477           | 493       |
| Number with increased knowledge of changes in homelessness policy/ legislation/ benefit reforms   | 311           | 365       |
| Number with improved working relationships with local services  | 284           | 315       |
| Number with increased knowledge to adapt service delivery as a result of change of need across London/policy and legislative change   | 230           | 258       |
| Number of VCS able to demonstrate that they have adapted their services and increased their links (to local authorities, providers under Priority 1, 2 and 3, and other agencies) to deliver holistic solutions for service users | 144           | 341       |
| Number of VCS aware of changing need in inner and outer London and able to adapt services accordingly.  | 255           | 353       |
| Number of housing professionals with increased knowledge of changes in homelessness policy/ law/benefit reforms   | 100           | 123       |
| Number of housing professionals who feel better informed of funded services and how they assist local delivery  | 145           | 198       |
| Number of Landlords with increased knowledge of changes in homelessness policy/ law/benefit reforms   | 16            | 16        |
| Number of organisations with more diverse funding streams   | 20            | 22        |
| Number with a wider understanding of funding processes and opportunities  | 300           | 288       |
| Number of relationships brokered between VCS and social philanthropy/ investment organisations charitable arms of businesses to increase housing opportunities.   | 26            | 29        |

| Standing Together Against Domestic Violence  |   |
|--|---|
| <b>Project name:</b>   | Domestic Abuse Housing Alliance (DAHA)                              |
| <b>Priority:</b>   | Priority 1: Combatting Homelessness                                 |
| <b>Specification:</b>  | 1.3 Support services to homelessness voluntary sector organisations |
| <b>Amount (1 year):</b>  | £88,977   |
| <b>Delivery partners:</b> N/A  |   |
| <p>The Domestic Abuse Housing Alliance (DAHA) is a partnership between three agencies who are leaders in innovation to address domestic abuse within housing; Standing Together Against Domestic Violence (STADV), Peabody and Gentoo. DAHA's mission is to transform the housing sector's response to domestic abuse (DA) through the introduction and adoption of an established set of standards and an accreditation process.</p> <p>STADV is submitting this bid on behalf of this partnership and will be solely responsible for the delivery of this grant. The key aim is to accelerate DAHA's ability to reach local authority housing and registered housing providers in London to support their standards of practice in relation to domestic abuse. This grant will enable DAHA to offer free workshops which reflect the DAHA accreditation standards, to provide training and to influence housing providers to undertake the DAHA accreditation. This ultimately will achieve early intervention for domestic abuse and better service and support to survivors of abuse and their children.</p> |   |

| Contact Details  | Referrals  |
|--|--|
| <p>Bear Montique (interim CEO)</p> <p><a href="mailto:b.montique@standingtogether.org.uk">b.montique@standingtogether.org.uk</a></p> <p>246 King Street</p> <p>Ravenscourt Park</p> <p>W6 0RF</p> <p>020 8748 5717</p> <p><a href="http://www.standingtogether.org.uk">www.standingtogether.org.uk</a></p> | <p>Saranya Kogulathas – DAHA Development Manager (London)</p> <p><a href="mailto:s.kogulathas@standingtogether.org.uk">s.kogulathas@standingtogether.org.uk</a></p> <p>0208 748 5717</p> <p><a href="http://www.dahalliance.org.uk/events">www.dahalliance.org.uk/events</a> for general information and events details</p> <p><a href="https://form.jotformeu.com/72763233547359">https://form.jotformeu.com/72763233547359</a> to book to attend workshops</p> <p><a href="http://accreditation.dahalliance.org.uk/">http://accreditation.dahalliance.org.uk/</a> to sign up to online self-assessment toolkit</p> |

| Outcome  | 2017-2021 Q10 |           |
|--|---------------|-----------|
|  | Profile       | Delivered |
| Number of new organisations  | 200           | 117       |
| Number of frontline organisations with increased awareness of specialist/equalities needs of clients   | 200           | 211       |
| Number of frontline organisations adapting and or introducing services to meet the specialist/equalities needs of clients  | 100           | 156       |
| Number of frontline organisations with increased knowledge of changes in homelessness policy/ legislation/ benefit reforms   | 200           | 186       |
| Number of frontline organisations with improved working relationships with local services and in particular domestic abuse services  | 200           | 203       |
| Number of housing providers acquiring DAHA accreditation   | 13            | 4         |
| Number of VCS able to demonstrate that they have adapted their services and increased their links (to local authorities, providers under Priority 1, 2 and 3, and other agencies) to deliver holistic solutions for service users  | 100           | 178       |
| Number of housing organisations with increased awareness of specialist /equalities needs of clients  | 200           | 210       |
| Number of housing professionals with improved working relationships with frontline services and in particular domestic abuse services and MARAC  | 100           | 154       |
| Number of housing professionals who feel better informed of funded services and how they assist local delivery   | 200           | 195       |
| Number of housing providers with improved ability to form partnerships/work collaboratively  | 100           | 180       |
| Number of housing providers supported to work together on more than one occasion related to domestic abuse provision and best practice   | 200           | 211       |
| Number of housing providers with documented evidence that they are progressing in 4 of 8 DAHA National Standards <sup>6</sup>  | 18            | 16        |
| Number of housing providers with increased awareness of tenancy sustainment options for residents affected by domestic abuse <sup>7</sup>  | 120           | 130       |
| <p><b>New organisations</b> - STADV remain above or on target for most outcomes and London Councils have agreed an engagement strategy to increase the number of new organisations.</p> <p><b>DAHA Accreditation</b> – See the main report Section 3 para. 3.1 for more information.</p> |               |           |

<sup>6</sup> New outcomes from Q5

<sup>7</sup> As above

| Tender Education and Arts   |   |
|---|---|
| <b>Project name:</b>  | London Councils pan-London VAWG Consortium Prevention Project |
| <b>Priority:</b>  | Priority 2: Tackling Sexual and Domestic Violence             |
| <b>Specification:</b>   | 2.1 Sexual and Domestic Violence: Prevention                  |
| <b>Amount (1 year):</b>   | £265,000  |
| <b>Delivery partners:</b> IMECE, Women and Girls' Network (WGN), The Nia Project, Solace Women's Aid, Latin American Women's Rights Service (LAWRS), FORWARD, Ashiana Network and Iranian and Kurdish Women's Rights Organisation (IKWRO)   |   |
| <p>The Pan-London VAWG consortium prevention project is a strategic partnership of nine organisations set to deliver across 32 boroughs. Led by Tender, it presents an innovative, holistic response to gender based violence amongst young people, covering a range of VAWG themes through specialist arts and drama workshops.</p> <p>This project builds on robust foundations established by the consortium's work funded by London Councils since 2013. Building on the momentum created to date, the Project will establish a Centre of Excellence in each borough, adding an enhanced stage to the existing project through a champion school programme.</p> <p>This enables the project to reach more vulnerable young people and carry out more activities ultimately leading to whole school change. The project will work with schools to identify targeted groups of young people at high-risk of experiencing abuse due to multiple disadvantage. The consortium will provide early intervention group work with these groups to decrease their vulnerability. Each school will receive support in developing effective policies to prevent domestic abuse and sexual bullying and respond to disclosures from students.</p> <p>Outcomes: Young people warn each other of abusive relationships, more young people challenge abusive behaviour safely and have the opportunity to comment on national policy and programmes of work.</p> |   |

| Contact Details   | Resource  |
|---|---|
| <p>Emily Whyte, Education Manager<br/> <a href="mailto:emily@tender.org.uk">emily@tender.org.uk</a><br/> <b>020 7697 4249</b> (direct line)<br/> The Resource Centre, 356 Holloway Road,<br/> London N7 6PA</p> | <p><a href="http://www.tender.org.uk">www.tender.org.uk</a></p> |

| Outcome  | 2017-2021 Q10 |           |
|--|---------------|-----------|
|  | Profile       | Delivered |
| Number of new users  | 43755         | 42353     |
| Healthy Relationship Project participants can identify at least one warning sign of sexual and domestic violence   | 2695          | 2871      |
| Healthy Relationship Project participants in secondary schools and out of school settings can memorise key statistics pertaining to abuse  | 1740          | 1733      |
| Healthy Relationship Project participants state sexual and domestic violence is unacceptable   | 2853          | 2523      |
| Children and young people report feeling confident to support a friend following school assembly   | 27384         | 28724     |
| Children and young people feel more confident to deal with abuse and understand it is based on power inequality following school assembly  | 29340         | 25446     |
| Children and young people can now make positive relationship choices following school assembly   | 31296         | 25821     |
| Healthy Relationship Project participants can identify appropriate support channels and services   | 2853          | 2762      |
| Healthy Relationship Project participants in secondary schools and out of school settings report an improvement in their peer relationships  | 719           | 1217      |
| Professionals report positive changes in the behaviour and/or attitudes of participants following Healthy Relationships Project  | 100           | 95        |
| Professionals in Champion Schools report increased confidence to use training in professional practice (staff training)  | 1536          | 1697      |
| Professionals in Champion Schools report increased knowledge about the complex nature of the issue (staff training)  | 1344          | 1516      |
| Healthy Relationships Project participants in secondary schools and out of school settings can recall criminal statistics for different forms of sexual and domestic violence against protected groups   | 1856          | 1639      |
| Participants in Champion Schools (targeted group) are able to identify controlling behaviours in relationships   | 336           | 359       |
| Participants in Champion Schools (targeted group) report feeling more confident to seek support  | 336           | 372       |
| <i>Tender Education and Arts (the only commission in this strand) operates on a rolling programme working with three to four boroughs each quarter. As delivery is aligned to the academic year rather than the committee reporting schedule, delivery can appear to fluctuate</i> |               |           |

| Solace Women's Aid  |   |
|---|---|
| <b>Project name:</b>  | Ascent: Advice and Counselling  |
| <b>Priority:</b>  | Priority 2: Tackling Sexual and Domestic Violence   |
| <b>Specification:</b>   | 2.2 Sexual and Domestic Violence: Advice, counselling, outreach, drop-in and support for access to services |
| <b>Amount (1 year):</b>   | £1,425,238  |
| <b>Delivery partners:</b> Solace (Lead Partner); Ashiana Network; Asian Women's Resource Centre (AWRC); Chinese Information and Advice Centre (CIAC); EACH Counselling and Support; IKWRO; IMECE Women's Centre; Jewish Women's Aid (JWA); Latin American Women's Rights Organisation (LAWRS); Nia; Rape and Sexual Assault Support Centre (RASASC); Rights of Women (ROW); Southall Black Sisters (SBS); Women and Girls Network (WGN)   |   |
| <p>The project provides support for women (age 16+) affected by DV/SV and prevents its escalation through individually tailored advice, support and therapeutic services to enable women to cope, recover and move to independence.</p> <p>The Project provides four key service areas with a holistic delivery model providing initial response to all forms of Violence against Women and Girls (VAWG) as well as after-care from IDVA services:</p> <ul style="list-style-type: none"> <li>- Advice, including legal support, through a hub and spoke model and inclusive of targeted support for BME women; those with NRPF; young women (including gang affected age 14+); sexually exploited women (including those with problematic substance use issues) and women with complex housing needs to enable them to access safe accommodation.</li> <li>- One to one BACP accredited counselling delivered within each borough as well as counselling in over 20 languages provided by BME led by and for organisations.</li> <li>- A bespoke in-borough group work programme, as well as specialist BME focused group work across the partner organisations to aid recovery, reduce isolation and increase understanding of abuse.</li> <li>- No Recourse fund to assist women with no recourse to public funds with essential living costs and accommodation.</li> <li>- Training including legal training to professionals and accredited VAWG training to volunteers and therapeutic training to clinicians.</li> </ul> <p>The project will deliver a range of outcomes including increased safety, access to safe housing, legal support, reduced risk, improved mental/physical health and well-being, increased confidence/self-esteem and increased knowledge for service providers around DV/SV.</p> |   |

| Contact Details  |   |
|--|---|
| Gill Herd, Senior Manager - Partnerships<br><a href="mailto:g.herd@solacewomensaid.org">g.herd@solacewomensaid.org</a><br><a href="mailto:ascenta&amp;c@solacewomensaid.org">ascenta&amp;c@solacewomensaid.org</a><br>020 3198 4661<br>Solace Women's Aid, Unit 5-7 Blenheim Court,<br>62 Brewery Road, N7 9NY<br><a href="http://www.solacewomensaid.org">www.solacewomensaid.org</a> | East London (Solace Women's Aid): 0808 802 5565; <a href="mailto:advice@solacewomensaid.org">advice@solacewomensaid.org</a><br>West London (Women and Girls Network): 0808 801 0660; <a href="mailto:advice@wgn.org.uk">advice@wgn.org.uk</a><br>London Legal Advice (Rights of Women): 0207 608 1137 |

| Outcome  | 2017-2021 Q10 |           |
|--|---------------|-----------|
|  | Profile       | Delivered |
| Number of new users  | 15575         | 19284     |
| Number of service users reporting reduced fear/ greater feelings of safety   | 10902         | 11394     |
| Number of service users reporting reduced risk, reduced repeat victimisation, prevention of escalation   | 8570          | 8892      |
| Service users have improved self-esteem, motivation, confidence and are able to rebuild their lives, moving to independence  | 6010          | 7098      |
| Service users have improved emotional health and wellbeing and physical health and are able to rebuild their lives, moving to independence   | 4450          | 5217      |
| Number of service users with continuing support to sustain new lives   | 5340          | 5577      |
| Number of service users with safety plan   | 6626          | 6606      |
| Number of tenancies secured  | 2670          | 2052      |
| Number of service users accessing legal advice and/or with increased understanding of the law  | 4672          | 5450      |
| Number of service users supported to access other services including Health and Children's services.   | 9538          | 9875      |
| Service users with increased knowledge of options to exit prostitution   | 75            | 95        |
| People from the protected characteristics report increased safety/knowledge of their rights  | 6230          | 6706      |
| People from the protected characteristics report satisfaction with services  | 7788          | 8366      |
| Number of service users successfully referred from Local Authority and local IDVAs   | 2340          | 2414      |
| Service providers are better informed of beneficiaries' needs and service users are enabled to communicate their needs and views to service providers/decision makers  | 1271          | 1349      |
| Service providers are better equipped to support SUs with VAWG and/ or legal issues  | 550           | 632       |
| <b>Tenancies secured</b> - The housing situation is very challenging for service users but Solace reports that their specialist housing caseworker is making a significant difference in this area and numbers have increased in this quarter. |               |           |



| Galop  |   |
|--|---|
| <b>Project name:</b>   | The LGBT DAP (Domestic Abuse Partnership)   |
| <b>Priority:</b>   | Priority 2: Tackling Sexual and Domestic Violence   |
| <b>Specification:</b>  | 2.2 Sexual and Domestic Violence: Advice, counselling, outreach, drop-in and support for access to services |
| <b>Amount (1 year):</b>  | £146,318  |
| <b>Delivery partners:</b> Stonewall Housing, London Friend and Switchboard   |   |
| <p>The LGBT Domestic Abuse Partnership (DAP) will provide specialist support to over 500 LGBT victims of Domestic Violence annually. It is the only pan London multi-agency domestic violence service for LGBT people. It will deliver a joined-up service enabling vulnerable LGBT survivors, who face barriers to accessing support, to quickly access comprehensive, specialised support tailored to their needs.</p> <p>As the lead partner in the DAP, Galop will: Build links with borough based services to raise awareness of LGBT domestic abuse and improve referrals pathways; provide specialist one-to-one DV advocacy, and through the National LGBT Domestic Abuse Helpline provide specialist telephone, email advice and support to victims 7 days a week, referring London callers into the DAP. Stonewall Housing will provide housing advice and advocacy to DV victims at risk of homelessness, or with housing support needs. London Friend provides counselling and group support. Switchboard provides additional support through a helpline open 7 days per week and sign-posting into DAP services.</p> <p>The DAP has consistently delivered outcomes that improve the safety and wellbeing of LGBT survivors of domestic violence. Victims receive help navigating the criminal justice system and accessing specialist support aimed at reducing risk and repeat victimisation.</p> |   |

| Contact Details   | Referrals   |
|---|---|
| <p>Peter Kelley, Head of Domestic Abuse Services &amp; Deputy CEO<br/> <a href="mailto:peter@galop.org.uk">peter@galop.org.uk</a><br/> 020 7697 4081 (office)</p> | <p>Survivors and professionals can refer through the DAP website using the electronic referral form: <a href="http://www.lgbtdap.org.uk">www.lgbtdap.org.uk</a></p> <p>Referrals can also be made via <a href="http://www.galop.org.uk">www.galop.org.uk</a> and via email: <a href="mailto:referrals@galop.org.uk">referrals@galop.org.uk</a></p> <p>Clients and professionals can also self-refer or make referrals through Galop's helpline: 0207 704 2040 Or the National LGBT DV Helpline: 0800 999 5428</p> |

| Outcome  | 2017-2021 Q10 |           |
|--|---------------|-----------|
|  | Profile       | Delivered |
| Number of new users  | 1356          | 1533      |
| Number of service users reporting reduced fear/ greater feelings of safety   | 250           | 271       |
| Number of service users reporting reduced risk, reduced repeat victimisation, prevention of escalation   | 167           | 191       |
| Service users have improved self-esteem, motivation, confidence and are able to rebuild their lives, moving to independence  | 142           | 157       |
| Service users have improved emotional health and wellbeing and physical health and are able to rebuild their lives, moving to independence   | 145           | 109       |
| Number of service users with continuing support to sustain new lives   | 150           | 157       |
| Number of service users with safety plan   | 120           | 137       |
| Number of tenancies secured  | 100           | 104       |
| Number of service users accessing appropriate health services or other services including children's services  | 200           | 226       |
| Number of service users accessing legal advice   | 134           | 133       |
| People from the protected characteristics report increased safety/knowledge of their rights  | 392           | 426       |
| People from the protected characteristics report satisfaction with services  | 200           | 211       |
| Number of service users successfully referred from Local Authority and local IDVAs   | 50            | 59        |
| Service providers are better informed of beneficiaries' needs and service users are enabled to communicate their needs and views to service providers/decision makers  | 30            | 44        |
| <b><i>Service users have improved emotional health and wellbeing and physical health and are able to rebuild their lives, moving to independence – the commission has found it difficult to find a successful format for the groupwork sessions; however in quarter 10 the commission made significant improvement by the whole partnership arranging two groupwork sessions and very proactively working to get people into these sessions.</i></b> |               |           |

| SignHealth   |   |
|--|---|
| <b>Project name:</b>   | DeafHope London   |
| <b>Priority:</b>   | Priority 2: Tackling Sexual and Domestic Violence   |
| <b>Specification:</b>  | 2.2 Sexual and Domestic Violence: Advice, counselling, outreach, drop-in and support for access to services |
| <b>Amount (1 year):</b>  | £148,444  |
| <b>Delivery partners:</b> n/a  |   |
| <p>DeafHope is a specialist service for Deaf female survivors of domestic abuse and violence, and their children. It is delivered by trained Deaf women for Deaf women and is vastly more cost-effective than using mainstream domestic violence services with interpreters. The service also provides support to Deaf male survivors, through advice and supported signposting. Caseworkers use British Sign Language and other international sign languages.</p> <p>DeafHope London will deliver:</p> <ul style="list-style-type: none"> <li>- Specialist D/deaf referral for all London Borough Officers and IDVAs</li> <li>- IDVA and outreach 1-2-1 support for deaf women and young people</li> <li>- Prevention/early intervention workshops in schools/youth groups to boys and girls (Young DeafHope)</li> <li>- Psychological Therapy for clients with complex needs, anxiety and/or depression</li> <li>- Survivors' Workshops - Deaf-led support groups</li> <li>- British Sign Language (BSL) and other accessible information about domestic abuse for Deaf community</li> <li>- Deaf awareness training/support for London Borough Officers and mainstream domestic violence providers</li> </ul> <p>This will achieve all specification outcomes:</p> <ul style="list-style-type: none"> <li>- Reduced levels/ repeat victimisation of sexual and domestic violence</li> <li>- Improves wellbeing</li> <li>- Increases safety and independence</li> <li>- London Borough Officers and IDVAs have a quality Deaf referral route</li> <li>- Multi-agency providers have a better understanding of how to meet Deaf access</li> </ul> <p>Supports BAMER, LGBT and Multiple Complex Needs Deaf women</p> |   |

| Contact Details  | Referrals   |
|--|---|
| <p>Marie Vickers – Service Manager<br/> <a href="mailto:mvickers@signhealth.org.uk">mvickers@signhealth.org.uk</a><br/> <a href="mailto:deafhope@signhealth.org.uk">deafhope@signhealth.org.uk</a></p> <p>020 8772 3241 (voice) 079 7035 0366 (text)<br/> The Bridge, Oakmead Road, London SW12 9SJ<br/> <a href="http://www.signhealth.org.uk/">http://www.signhealth.org.uk/</a></p> | <p><a href="https://www.signhealth.org.uk/our-projects/deafhope-projects/deafhope-service/refer-to-deafhope/">https://www.signhealth.org.uk/our-projects/deafhope-projects/deafhope-service/refer-to-deafhope/</a></p> <p>Deaf people can self-refer through our email <a href="mailto:deafhope@signhealth.org.uk">deafhope@signhealth.org.uk</a> or sms number 07970 350366</p> <p>Professionals can either contact or email DeafHope to make a referral</p> |

| Outcome   | 2017-2021 Q10 |           |
|---|---------------|-----------|
|   | Profile       | Delivered |
| Number of new users   | 373           | 693       |
| Number of service users reporting reduced fear/ greater feelings of safety  | 250           | 238       |
| Number of service users reporting reduced risk, reduced repeat victimisation, prevention of escalation  | 250           | 147       |
| Service users have improved self-esteem, motivation, confidence and are able to rebuild their lives, moving to independence   | 250           | 203       |
| Service users have improved emotional health and wellbeing and physical health and are able to rebuild their lives, moving to independence  | 250           | 199       |
| Number of service users with continuing support to sustain new lives  | 225           | 130       |
| Number of service users with safety plan  | 225           | 154       |
| Number of tenancies secured   | 225           | 31        |
| Number of service users accessing appropriate health services or other services including children's services   | 225           | 97        |
| Number of service users accessing legal advice  | 225           | 58        |
| People from the protected characteristics report increased safety/knowledge of their rights   | 373           | 696       |
| People from the protected characteristics report satisfaction with services   | 373           | 696       |
| Number of service users successfully referred from Local Authority and local IDVAs  | 157           | 58        |
| Service providers are better informed of beneficiaries' needs and service users are enabled to communicate their needs and views to service providers/decision makers   | 675           | 614       |
| <p><b>For further information, please see the main report, Section 5, para. 5.1</b></p> <p><b>Number of tenancies secured</b> – in Quarter six, the commission revised previously submitted figures for this outcome (and others) following an evidence check. There appeared to be a misunderstanding of London Councils' methodology for counting outcomes.</p> <p><b>Self-referrals</b> - The commission receives more self-referrals rather than referrals from IDVAs/Las. In Quarters nine and ten Signhealth have substantially increased their outreach and marketing to boroughs and IDVAs and are following up links to increase awareness of their services across London as opposed to relying on boroughs where they have historically had good links</p> <p><b>Legal support</b> –Deaf women often struggle more than hearing women to understand the court process; it takes them longer to fully understand the information being given which in turn means the legal support is often complex and prolonged, meaning the capacity for the commission to take on large numbers of legal advice is lessened.</p> <p>The grants team are currently reviewing a number of these targets as part of an ongoing review of Signhealth's performance as well as supporting them to improve their outcome monitoring..</p> |               |           |

| Women's Aid  |   |
|--|---|
| <b>Project name:</b>   | Pan-London Domestic and Sexual Violence Helplines and Data Collection Project |
| <b>Priority:</b>   | Priority 2: Tackling Sexual and Domestic Violence                             |
| <b>Specification:</b>  | 2.3 Helpline and coordinated access to refuge provision                       |
| <b>Amount (1 year):</b>  | £314,922  |
| <b>Delivery partners:</b> Refuge, Women and Girls Network (WGN), Rape and Sexual Abuse Support Centre (RASASC) and Respect   |   |
| <p>This project will work to ensure that people affected by all forms of domestic and sexual violence receive the non-judgmental, confidential support that they need, and access to emergency refuge provision when they need it, and to assist commissioners and strategic stakeholders to effectively coordinate refuge provision based on robust data:</p> <ul style="list-style-type: none"> <li>- Expert Pan-London telephone, email and online support to victims of domestic and/or sexual violence and those supporting them;</li> <li>- Comprehensive data on London services facilitating immediate refuge referrals;</li> <li>- Collection, analysis and dissemination of data on the nature and usage of refuge and other provision and needs in London.</li> </ul> <p>The project will assist London boroughs directly through a dedicated refuge referral mechanism, plus informative data for improving services and better understanding needs, including provision of a 'heat map'.</p> <p>Routes to Support (formerly known as UK Refuges On Line [UKROL]) is an integral part of this project, and the project will work with London Councils,</p> <p>MOPAC<sup>8</sup> and borough stakeholders to ensure the maximum benefit is achieved from the range of data collected through the improved data analysis tools and resources that the project will implement going forward.</p> <p>The project will be committed to impactful liaison with London boroughs and promoting its services to all those who might benefit</p> |   |

| Contact Details   | Referrals   |
|---|---|
| <p>Nicki Norman, Director of Services<br/> <a href="mailto:n.norman@womensaid.org.uk">n.norman@womensaid.org.uk</a><br/> <b>011 7983 7135</b><br/> <a href="http://www.womensaid.org.uk">www.womensaid.org.uk</a></p> | <p>The Freephone 24 Hour National Domestic Violence Helpline: 0808 2000 247<br/> <a href="mailto:helpline@womensaid.org.uk">helpline@womensaid.org.uk</a><br/> <a href="http://www.nationaldomesticviolencehelpline.org.uk">www.nationaldomesticviolencehelpline.org.uk</a><br/> Rape and Sexual Abuse Support Centre Helpline: <b>0808 802 9999</b><br/> Women and Girls Network Dedicated Sexual Violence Helpline: <b>0808 801 0770</b><br/> Respect Men's Advice Line: <b>0808 801 0327</b></p> |

<sup>8</sup> MOPAC – Mayor's Office for Policing and Crime

| Outcome  | 2017-2021 Q10 |           |
|--|---------------|-----------|
|  | Profile       | Delivered |
| Number of new users  | 51258         | 52237     |
| Number of service users with reduced level of risk   | 43750         | 36655     |
| Number of service users referred to a refuge   | 5000          | 5454      |
| Survivors of rape and sexual abuse accessing Helpline  | 11250         | 9919      |
| Quarterly report on refuge referrals (successful and non-successful) by London borough, with particular categories including equalities sent to all borough officers and other key stakeholders <sup>9</sup>   | 10            | 10        |
| New data on housing status of service users on entry and exit is included in quarterly reports   | 9             | 8         |
| Reports and heat maps used by borough officers and other key stakeholders (including MOPAC) to coordinate refuge provision; plan strategically and improve responses to domestic and sexual violence   | 64            | 64        |
| Number of successful referrals into counselling or other specialist service provision  | 3750          | 3,870     |
| People with the protected characteristics (Equalities Act 2010) are able to access support that meets their needs  | 400           | 466       |
| Service users reporting their needs were adequately addressed when utilising the Helpline service (according to age, disability, gender reassignment, marriage & civil partnership, pregnancy & maternity, race, religion or belief, sex, sexual orientation). | 1000          | 1100      |
| Service providers (including boroughs and refuges) report being able to respond to service users' needs  | 200           | 211       |
| Professionals report having the relevant and required information they need to support service users affected by sexual and domestic violence  | 200           | 208       |
| Number of logins to Routes to Support (formerly UKROL [UK Refuges online]) from services in London   | 55000         | 61381     |
| Referrals to ISVA and sexual violence-specific support services  | 200           | 236       |
| <b><i>For further information regarding this commission please see the main report, Section 4, para. 4.27</i></b>  |               |           |

<sup>9</sup> The Routes to Support reports (formerly UKROL) are quarterly reports on refuge data across London provided to boroughs and the Mayor's Office for Policing and Crime. The categories of the data gathered are monitored by a steering group of relevant stakeholders (boroughs, MOPAC/GLA and providers)

| Ashiana Network  |  |
|--|--|
| <b>Project name:</b>   | Specialist Refugee Network   |
| <b>Priority:</b>   | Priority 2: Tackling Sexual and Domestic Violence  |
| <b>Specification:</b>  | 2.4 Emergency refuge accommodation that offers services to meet the needs of specific groups |
| <b>Amount (1 year):</b>  | £840,000   |
| <b>Delivery partners:</b> Ashiana Network, Solace Women's Aid, Nia project, Iranian & Kurdish Women's Rights Organisation (IKWRO)  |  |
| <p>London Specialist Refugee Network seeks to continue to provide a unique and innovative Pan-London service through specialist refuge accommodation and targeted support to high-risk women/children affected by domestic and sexual violence (DSV) with complex needs. The Network will provide specialist refuge, targeted support and outreach and second stage accommodation. The project works intensively with women to assess/address needs, improve safety/health/wellbeing enabling women to exit violent/abusive relationships/situations. The services comprise:</p> <ul style="list-style-type: none"> <li>- Programme of group-work/workshops to enhance health/wellbeing/living-skills/resilience</li> <li>- Resettlement programme to support independence/longer lasting outcomes</li> <li>- Outreach service supporting/enabling women to access alternative refuge accommodation/be supported in independent living</li> <li>- Training/awareness raising workshops for professionals to remove barriers/widen access</li> <li>- Housing advocacy securing/maintaining referral pathways with housing providers to secure alternative accommodation for women at risk and unable to access refuge</li> <li>- 38 specialist 24-hour refuge and second-stage accommodation bed spaces and package of intensive targeted support to enhance safety and remove barriers:</li> <li>- 6 (24-hour) bed spaces: Problematic substance use</li> <li>- 5 (24-hour) bed spaces: Sexually exploited women (including prostitution and trafficking)</li> <li>- 8 (24-hour) bed spaces: Women with mental health/problematic substance use</li> <li>- 7 second-stage bed spaces: Trafficked women</li> <li>- 6 bed spaces: Middle Eastern and North African women fleeing harmful practices including forced marriage</li> <li>- 6 bed spaces: South Asian, Turkish and Iranian women with NRPF experiencing DV/SV and harmful practices</li> </ul> <p>Within the existing 38 bed spaces, the project will allocate an additional 3 bed spaces for women with NRPF 10, particularly for trafficked women and 2 bed spaces for women with mobility related disabilities.</p> |  |

| Contact Details   | Referrals   |
|---|---|
| Shaminder Ubhi, Director<br><a href="mailto:shaminder@ashiana.org.uk">shaminder@ashiana.org.uk</a><br><a href="mailto:info@ashiana.org.uk">info@ashiana.org.uk</a><br>020 8539 0427<br><a href="http://www.ashiana.org.uk">www.ashiana.org.uk</a> | Nia - 07590 712872 (24 hours); 0207 683 1270<br><a href="mailto:info@niaendingviolence.org.uk">info@niaendingviolence.org.uk</a><br>The Emma Project: 07590 712872 (24 hours)<br>Solace Women's Aid - 0207 328 9117<br><a href="mailto:info@solacewomensaid.org">info@solacewomensaid.org</a><br>(The Amari Project): 020 3874 5027<br><a href="mailto:amari@solacewomensaid.org">amari@solacewomensaid.org</a><br>IKWRO<br>07846 275 246 (Arabic/Kurdish)-24 Hours<br>07846 310 157 (Farsi/Dari/Turkish)-24 Hours<br>020 7920 6460- <a href="mailto:info@ikwro.org.uk">info@ikwro.org.uk</a> |

<sup>10</sup> No recourse to public funds



| Outcome   | 2017-2021 Q10 |           |
|---|---------------|-----------|
|   | Profile       | Delivered |
| Number of new users   | 1789          | 1407      |
| Numbers not returning to a perpetrator  | 83            | 96        |
| Numbers with increased awareness of safety planning   | 438           | 343       |
| Engagement with in-house and external specialist support and culturally specific provision, (such as drug and alcohol support, support with mental health, support to exit prostitution, harmful practices, immigration and NRPF  | 348           | 316       |
| Numbers supported to successfully apply for indefinite leave to remain under the Destitution Domestic Violence (DDV) concession or refugee status under an asylum application   | 72            | 82        |
| Numbers of women that demonstrate reduced harmful substance use   | 112           | 87        |
| Number of women involved in prostitution and trafficking reporting increased awareness of options to exit prostitution and with personalised action plans   | 83            | 53        |
| Numbers demonstrating an increased understanding of sexual and domestic violence/prostitution/trafficking as a form of violence against women   | 315           | 310       |
| Number of users demonstrating an increased understanding and stabilisation in their mental health   | 164           | 139       |
| Number of users with increased understanding of impact of mental health and substance misuse on their children  | 38            | 38        |
| Service users moved on in a planned way   | 65            | 79        |
| Service users with increased living skills  | 150           | 152       |
| Service users with more stabilised immigration status   | 101           | 125       |
| No of people prevented (where appropriate) from unnecessary refuge admission through support to alternative housing options that enable them to stay safe. Support provided to service users for whom specific refuge provision does not exist / scarce / do not wish to access (LGBT)  | 112           | 77        |
| Number of referral pathways agreed with registered social landlords and other housing providers   | 13            | 14        |
| Number of service users gaining/maintaining tenancies   | 74            | 84        |
| Number of professionals with increased knowledge of sexual and domestic violence aimed at increasing clients' access to services  | 1068          | 989       |
| Removal of barriers in accessing services for people with the protected characteristics of the 2010 Equalities Act  | 191           | 270       |
| Number of users with disabilities accessing the service   | 164           | 169       |
| <p><b>Number of new users</b> – Solace and Nia both had staff vacancies in Q9 that negatively impacted on the number of new users. In Q10, however, the project secured an increased number of new users.</p> <p><b>Numbers with increased awareness of safety planning</b> – The reduced number of users entering the project due to staff vacancies impacted the number of women recorded as having an increased awareness of safety planning.</p> <p><b>Numbers of women that demonstrate reduced harmful substance use</b> – The number of women worked with in Q9 was less than profiled. The targets were met in Q10.</p> <p><b>Number of women involved in prostitution and trafficking reporting increased awareness of options to exit prostitution and with personalised action plans</b> - Nia have had fewer referrals for women involved in prostitution.</p> <p><b>No of people prevented (where appropriate) from unnecessary refuge admission through support to alternative housing options that enable them to stay safe. Support provided to service users for whom specific refuge provision does not exist / scarce / do not wish to access (LGBT)</b> – Not all outreach clients required support around alternative housing. Some clients have needs that initially take priority to their housing need for which support might be given in a later quarter.</p> |               |           |



| Women's Resource Centre   |  |
|---|--|
| <b>Project name:</b>  | The ASCENT project (Amplifying, Supporting, Capacity building, Engaging, Networking, Training) |
| <b>Priority:</b>  | Priority 2: Tackling Sexual and Domestic Violence  |
| <b>Specification:</b>   | 2.5 Support services to the sexual and domestic violence voluntary sector organisations        |
| <b>Amount (1 year):</b>   | £240,783   |
| <b>Delivery partners:</b> RESPECT (perpetrators), Imkaan, Rights of Women, Against Violence and Abuse and Women and Girls Network   |  |
| <p>Ascent is part of the Pan London VAWG Consortium project and will specifically address the long term sustainability needs of the provision of services to those affected by sexual and domestic violence (S&amp;DV).</p> <p>It will improve the quality of such services across London, by providing a variety of services that includes sustainability, expert-led and accredited (assured) training, seminars and special events, best practice briefings, newsletters, and online 'sector conversations' for front-line staff from both voluntary and statutory services to improve service provision and ensure it meets the needs of service users. The Ascent project has a strong focus on borough spread as well as cross-priority work.</p> <p>Ascent will also draw on the wide and varied expertise of all its partners, and of those within the wider Pan London VAWG Consortium in order to meet the requirements of the Equality Act 2010. As a partnership, ASCENT will both model and promote the value of partnerships to service users, funders and commissioners.</p> |  |

| Contact Details  | Referrals   |
|--|---|
| <p>Ms Vivienne Hayes, CEO<br/> <a href="mailto:vivienne@wrc.org.uk">vivienne@wrc.org.uk</a><br/> <b>020 7697 3451</b><br/>           Project Lead – Nour Gazarin<br/>           United House, North Road, London, N7 9DP<br/> <a href="http://www.wrc.org.uk">www.wrc.org.uk</a></p> | <p><a href="http://www.imkaan.org.uk">www.imkaan.org.uk</a><br/> <a href="http://www.respect.uk.net">www.respect.uk.net</a><br/> <a href="http://www.avaproject.org.uk">www.avaproject.org.uk</a><br/> <a href="http://www.wgn.org.uk">www.wgn.org.uk</a><br/> <a href="http://www.rightsofwomen.org.uk">www.rightsofwomen.org.uk</a></p> |

| Outcome   | 2017-2021 Q10 |           |
|---|---------------|-----------|
|   | Profile       | Delivered |
| Number of new organisations   | 309           | 487       |
| Frontline services/organisations have an increased level of knowledge and ability to run services/organisations effectively and efficiently   | 190           | 321       |
| Frontline services/organisations reporting increased ability to be more financially sound and efficient   | 100           | 92        |
| Frontline services/organisations with an increased level of knowledge in areas such as financial management, governance, recruitment/workforce; ICT, premises management and income diversification           | 100           | 107       |
| Frontline services/organisations report greater ability to work in partnership  | 250           | 282       |
| Frontline services/organisations express interest in forming partnerships with other services/providers including LGBT and homelessness services  | 250           | 255       |
| Frontline services/organisations able to collaborate with other services such as local authorities, health services, housing providers and homelessness services  | 100           | 130       |
| Frontline organisations able to deliver improved services to meet their clients' needs and in line with relevant quality standards (deliver, monitor, evaluate and adapt)                                     | 370           | 381       |
| Frontline services/organisations better able to monitor and evaluate impact of services   | 150           | 171       |
| Frontline organisations/services with increased ability to meet their service users' needs  | 370           | 431       |
| Borough officers, health professionals, social housing landlords, housing officers, homelessness/hostel staff and other key professionals more aware of key issues, services available and referral pathways. | 50            | 60        |
| Frontline services/organisations with increased ability to meet the three aims of the Equality Act 2010   | 300           | 260       |
| Frontline organisations with increased diversification of boards of trustees  | 50            | 45        |

| Asian Women's Resource Centre (AWRC)   |  |
|--|--|
| <b>Project name:</b>   | Ascent Ending Harmful Practices project  |
| <b>Priority:</b>   | Priority 2: Tackling Sexual and Domestic Violence  |
| <b>Specification:</b>  | 2.6 Specifically targeted services FGM, Honour based violence (HBV), forced marriage and other harmful practices |
| <b>Amount (1 year):</b>  | £320,000   |
| <b>Delivery partners:</b> Ashiana Network, Latin American Women's Rights Service, IKWRO, IMECE Women's Centre, Southall Black Sisters Trust, Women and Girls Network, FORWARD and Domestic Violence Intervention Project (DVIP)  |  |
| <p>The partnership will provide intensive support to women and girls from BMER communities, across London affected by Female Genital Mutilation (FGM), 'Honour' Based Violence (HBV), Forced Marriages (FM), and other harmful practices within the spectrum of domestic and sexual violence, annually.</p> <p>Activities will include: 1) 1:1 advice and information on rights and entitlements: 2) casework and advocacy support which will include accompanying women to report crimes of violence to the police and housing departments, as well as accompanying women to court and advocating their needs to social services 3) therapeutic support groups and a counselling provision to 66 women 4) raising awareness of the impact of HBV, FM and FGM within communities and other voluntary and statutory agencies (not only BMER communities) through delivering workshops, training and presentations and 5) specific work with young women through the delivery of workshops to support peer mentoring and youth advocacy.</p> <p>These activities aim to improve service users' safety, self-esteem, confidence and wellbeing, as well as improving understanding of rights and options and uptake of other services in the domains of criminal justice, health, housing and employment training.</p> |  |

| Contact Details   | Referrals   |
|---|---|
| Sarbjit Ganger, Director<br><a href="mailto:sarbjit@asianwomencentre.org.uk">sarbjit@asianwomencentre.org.uk</a><br><a href="mailto:info@asianwomencentre.org.uk">info@asianwomencentre.org.uk</a><br><b>020 8961 6549</b><br><a href="http://asianwomencentre.org.uk/">http://asianwomencentre.org.uk/</a> | Ascent:<br><b>0208 961 6549</b><br><b>0208 961 5701</b><br><a href="mailto:referrals@asianwomencentre.org.uk">referrals@asianwomencentre.org.uk</a> |

| Outcome  | 2017-2021 Q10 |           |
|--|---------------|-----------|
|  | Profile       | Delivered |
| Number of new users  | 1556          | 1507      |
| Service users have improved self-esteem, confidence and emotional health and well being  | 1204          | 1243      |
| Service users have improved mental health  | 168           | 307       |
| Service users have a better understanding of the support options available to them and are more aware of their rights and entitlements                       | 1142          | 1429      |
| Service users have an increased ability to communicate their needs and views to service providers  | 482           | 790       |
| Number of professionals with improved understanding of harmful practices and the barriers faced by BAMER women in accessing services                         | 323           | 518       |
| Service users report increased feelings of safety  | 1204          | 1264      |
| Service users have an increased level of understanding regarding options available to help their decision making   | 1204          | 1247      |
| Service users have enhanced coping strategies  | 742           | 859       |
| Service users make changes to their living situations and exit violence  | 783           | 805       |
| Service users have improved life skills to help them rebuild their lives and move to independence: service users attending ESOL classes                      | 169           | 246       |
| Service users have improved life skills to help them rebuild their lives and move to independence: service users attending ICT classes                       | 169           | 181       |
| Service users have improved life skills to help them rebuild their lives and move to independence: service users attending other employment skills workshops | 169           | 195       |
| Local authority officers are able to access support to wrap around existing support or make referrals into the service.                                      | 153           | 262       |
| Referrals from IDVAs and sexual health clinics   | 102           | 145       |
| Service users accessing other support  | 102           | 254       |