



Gloucestershire
COUNTY COUNCIL

Commissioning for personalisation in Gloucestershire

Alison Cathles

Commissioning & Strategy Manager SEN D

Gloucestershire County Council



Personalisation starts from how people wish to lead their lives, focuses on outcomes, and then enables people to determine what assets they and their local communities have, how they can be further developed and how services can best support them to achieve their goals



Funded by



Department
for Education



How to commission for personalisation

Guidance for commissioners and others in children and young people's services





- Starting from how people wish to lead their lives - **having a vision**
- Enabling people to determine how to achieve the vision - **coproduction**
- Developing the assets of the local community – **working with providers and communities**



Gloucestershire
COUNTY COUNCIL

Starting from how people wish
to lead their lives

having a vision



A 10 year Vision 2007-2017

- Disabled children equal their non-disabled peers in the extent to which they achieve agreed outcomes and reach their potential
- All disabled children and young people are able to access the same range of opportunities as their non-disabled brothers, sisters and friends
- Staff in mainstream provision are confident and able to work with all disabled children/young people apart from those with the most complex of needs
- Children/young people and families are in the driving seat
- Services build on the strengths and abilities of children and families rather than focusing on what they cannot do and where they are failing to cope
- Young people move smoothly into adulthood with changes in support being planned and known in advance



Building Better Lives policy 2014-2024

Seven core principles

1. Early Help
2. Inclusion
3. Independence
4. Contribution
5. Shared responsibility
6. Personalisation through choice & control
7. Coordination of a whole life approach



A Commissioning Council

- A cross council commissioning team, putting commissioning in the driving seat
- Directorates disbanded
- Commissioning Board to oversee commissioning work and take decisions
- Service level agreements between commissioners and delivery units
- Key changes: specific functions and expertise needed in commissioning; change management; functions that support the continuing shift to personalisation



Gloucestershire
COUNTY COUNCIL

Building Better Lives

<http://www.gloucestershire.gov.uk/buildingbetterlives>

<https://www.youtube.com/watch?v=xMkSyBJcd5c>



Enabling people to determine
how to achieve the vision

coproduction



What is co-production?

Co-production means making something happen together.

Co-production is the way decision makers and the important people in someone's life will work with disabled people, carers and equality groups to improve their lives.

Gloucestershire's service providers, County Council staff, and partner organisations will work with people with disabilities and carers as equal partners in the design, development, commissioning, delivery, monitoring and review of support and services.



Gloucestershire's Co-production Charter

- The Building Better Lives policy includes an intention to fundamentally change the relationship between the Council and the disability community in Gloucestershire. It talks about us all working together; valuing the skills and including the talents and input of disabled people and their families.
- Gloucestershire County Council, staff and partner organisations are committed to developing co-production and want to develop more equal partnerships with people.
- This Co-production Charter sets out our shared commitment to a new way of working.



Coproduction in commissioning

An example of parent initiated commissioning of short breaks

Young people and the Of Course We Can programme

What is the LA commissioning role?

Finding ways to make it possible



Gloucestershire
COUNTY COUNCIL

Developing the assets of the
local community

**working with providers and
communities**



Developing assets: providers

- Commissioning market development
- Stronger together: Provider networks
- Inclusion Needs You training
- Grants: Of Course We Can programme; short breaks capital; holiday activity schemes



Developing assets: the local community

- Building welcoming communities and natural supports
- Partnership with user-led organisations
- All-age all disability commissioning



Gloucestershire
COUNTY COUNCIL