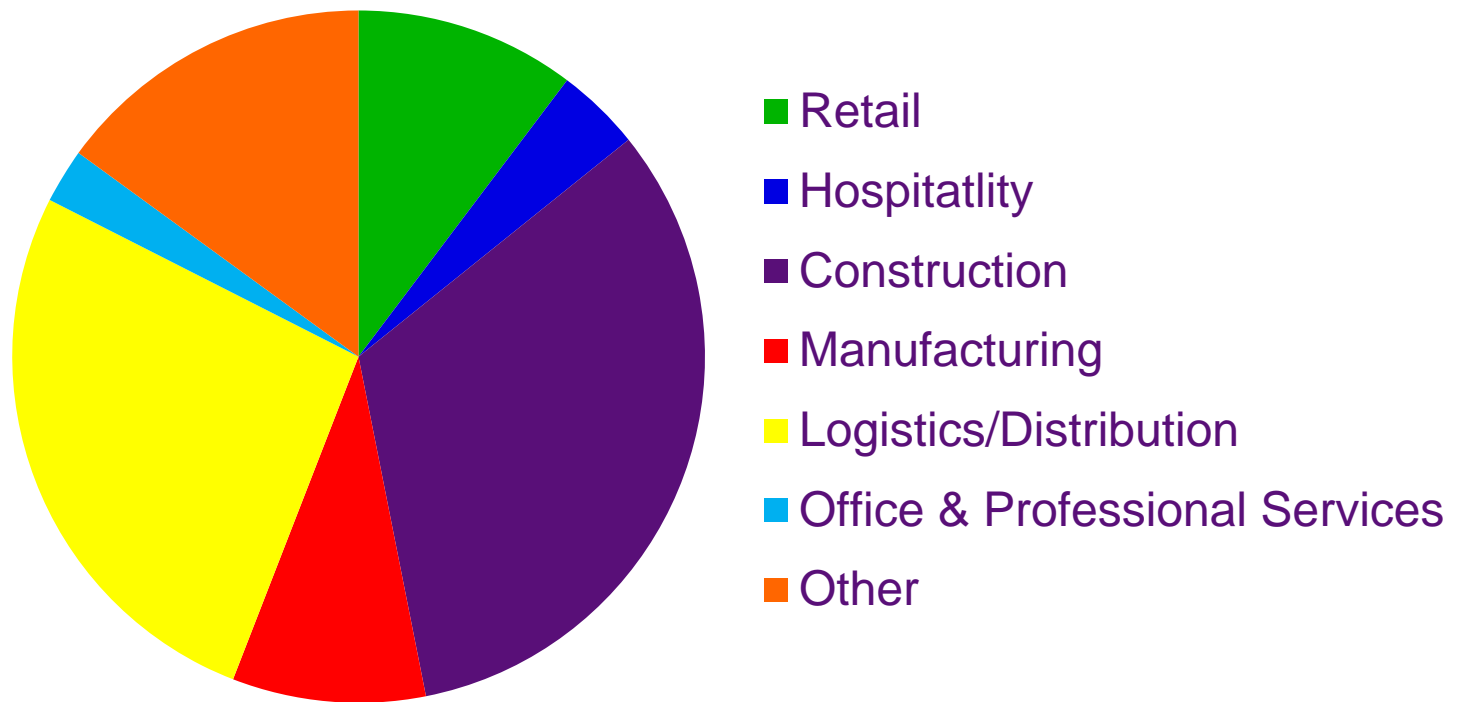
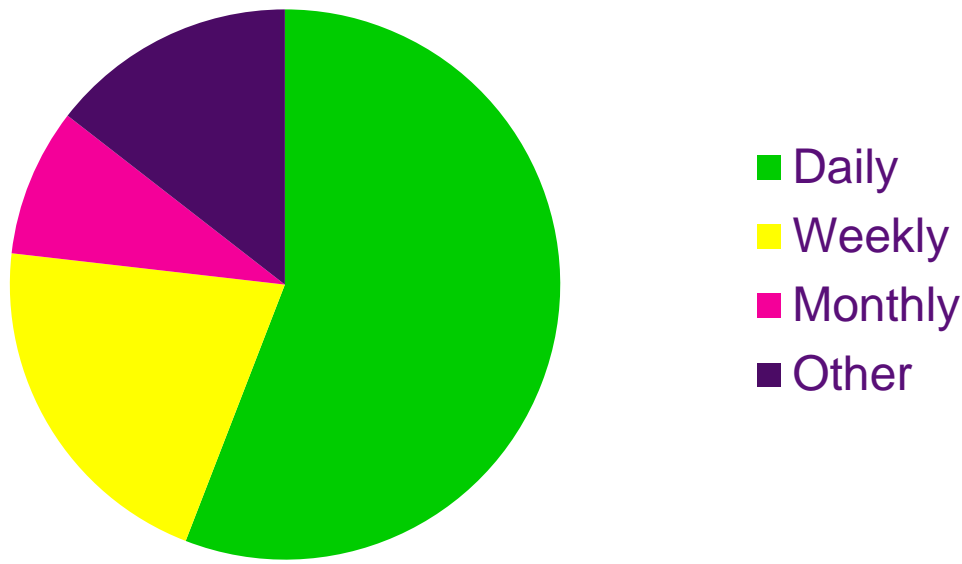


# London Lorry Control Scheme Review Operator Survey Results March 2017

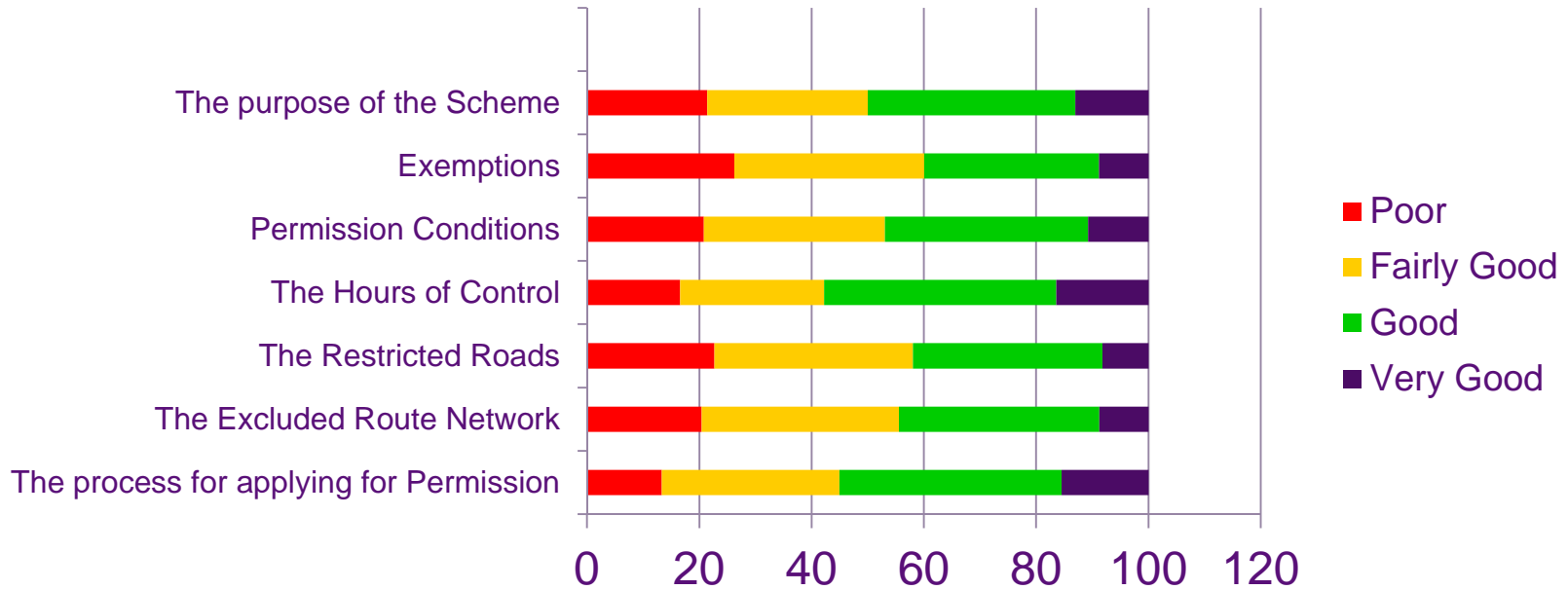
## 635 Responses from the following sectors:



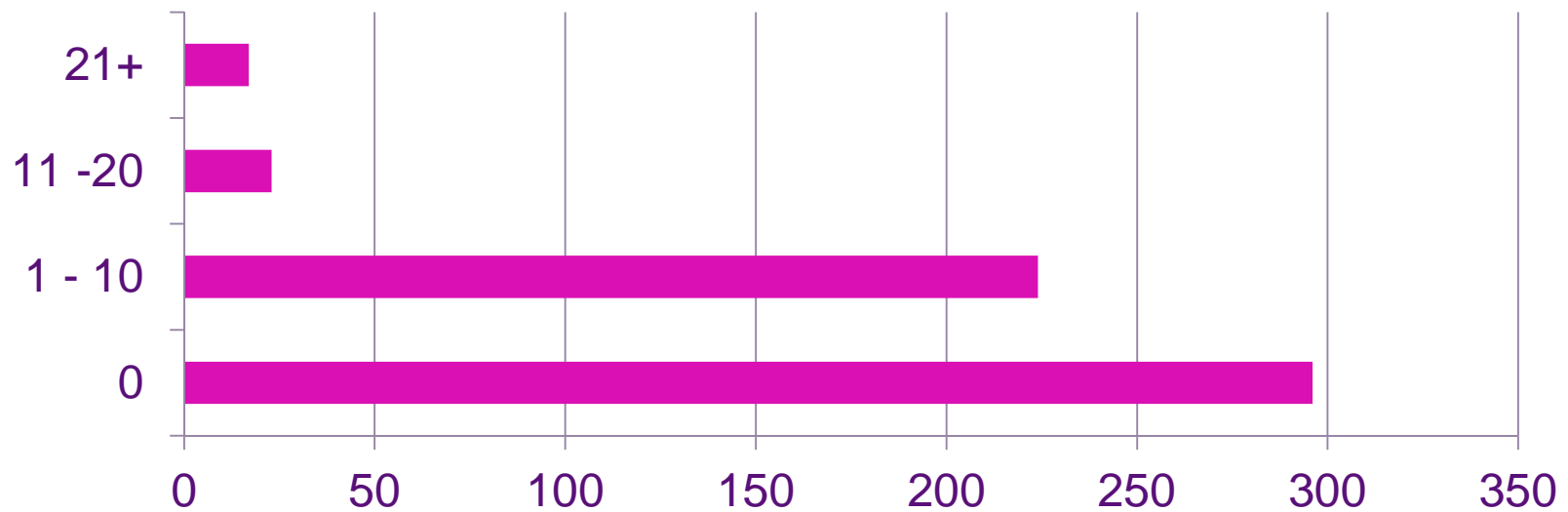
Which of the following best describes how frequently you carry out deliveries/collections with vehicles over 18 tonnes (MGW) in London at any time of the day or night?



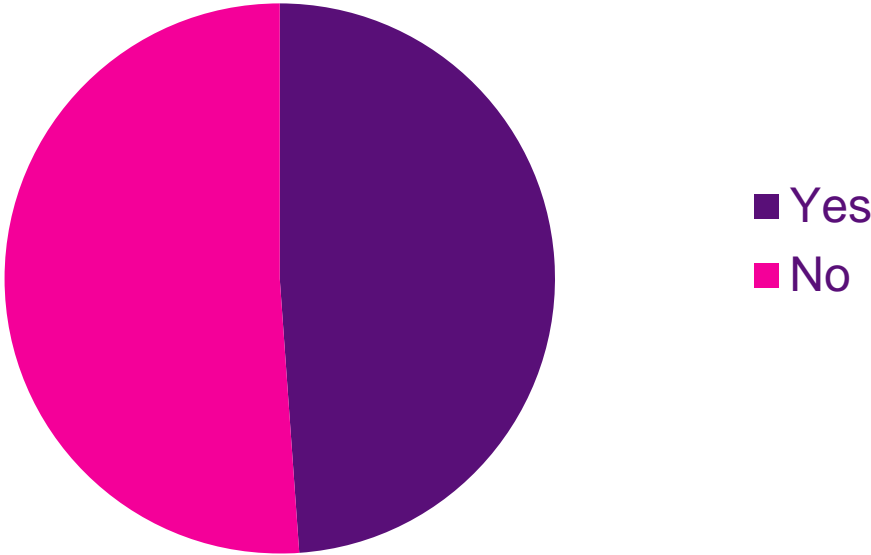
# How would you rate your understanding of the following aspects of the Scheme?



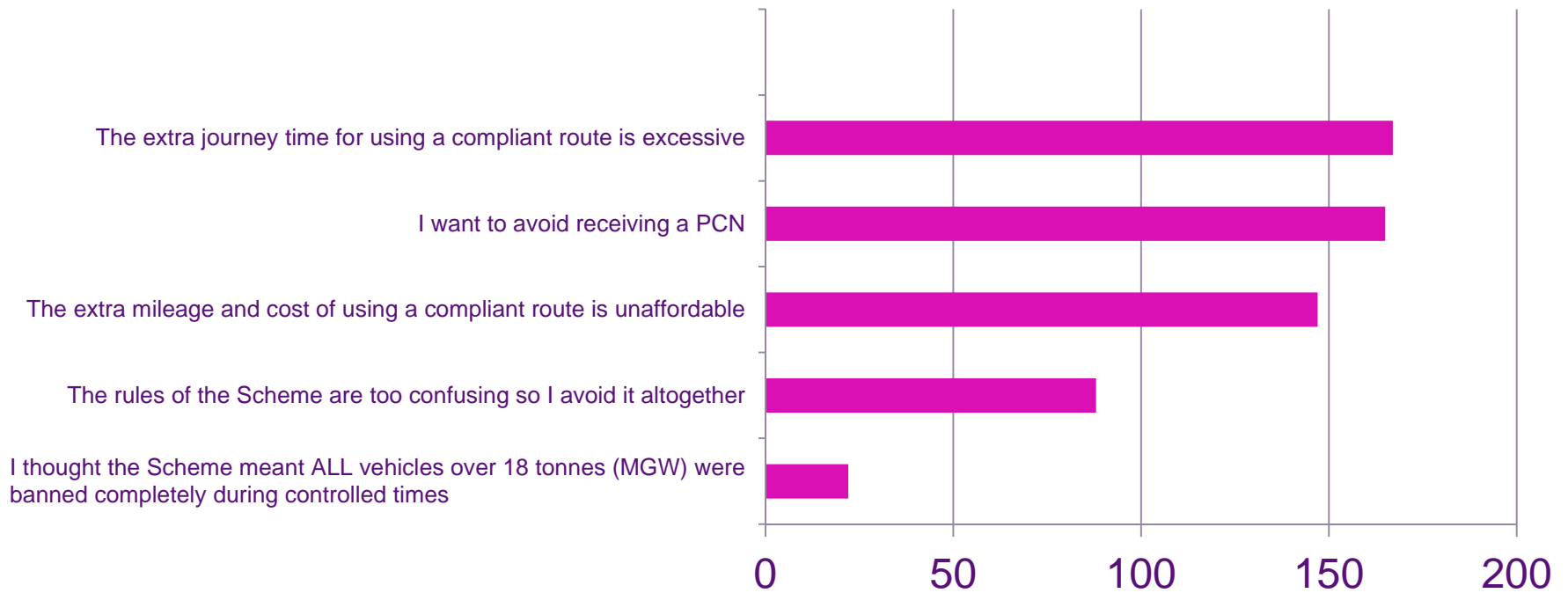
## How many London Lorry Control Penalty Charge Notices (PCNs) have you/your business received during the last 12 months?



Has the Scheme ever discouraged you from carrying out deliveries/collections during the controlled hours?



## In what ways has the scheme discouraged you?



# Which aspect(s) of the Scheme are of most concern to you?

