



London Library Change Programme

Phase 3: Making Transformational Change Happen

Bulletin no.9: 12 November 2010

At its meeting on 2 November the Shared Services and Joint Procurement Board of Capital Ambition confirmed its continued funding of Phase 3 of the London Library Change Programme.

Future Support from the Change Programme

The programme intends to use its remaining resources to boost the collective understanding within London about various ways in which the library service can be organised and operated in order to deliver additional savings and to enhance value for money.

It intends to do so by:

- supporting boroughs in the use of the strategic options framework to develop their thinking in relation to possible changes to the organisation and operation of their library services. The programme will provide direct support to boroughs to develop their ideas into propositions which represent a clear exposition of their thinking and which are sufficient to act as the basis for the subsequent development of a business plan
- where there is clear intention by boroughs to undertake further work on such propositions, supporting those aspects of such work which are, or have the potential to be, of direct use to other boroughs and which go beyond the sort of generic techniques and advice (such as finance and accountancy advice) that are simply part and parcel of the development of a business plan and would generally be expected to be sourced internally within the partnership. Rather the programme will be looking to support work which is specific to the development of new means of organising or operating the library service and which would be of use to all boroughs or groups of boroughs pursuing such approaches
- accordingly, aspects of work that might be supported by the programme could, for example, cover the development of a financial model for sharing investment and savings between boroughs; legal advice on the development of a new operating model for the library service; or specialist development of the organisational design of the new service. The programme would not support legal, financial or other advice which is simply specific to an individual project
- boroughs should keep in contact with the programme in developing their propositions to allow for the identification of the kinds of activity for which there would be a case for programme support. The programme will make decisions on providing support in accordance with the timetables being followed by the boroughs within the available envelope of resources.

In general the programme would expect to support collaborative work between boroughs since many of the options for changes to the organisation and operation of the library service will take this form but there are some options (such as place based redesign for expanded functionality) which might be undertaken in one borough but which could still be important for others.

The programme may also give boroughs indications from time to time about specific pieces of development work which it thinks would be of value to others and which it would actively support if there are boroughs ready and willing to move forward.

Background to the programme and previous bulletins can be found at:

<http://www.londoncouncils.gov.uk/culturetourismand2012/lcip/londonlibrarychangeprogramme.htm>