

London Library Change Programme

Phase 3: Making Transformational Change Happen

Bulletin no.16: 17 June 2011

The London Library Change Programme Board is pleased to announce that the recommendation for funding for **Common Reusable Products** to support the development of library transformation projects have been approved by the Capital Ambition Board.

Summary: The Products to receive the funding are:

Summary	Partnership Lead	Indicative Funding
1. Common Reusable Products to Support the Development of Library Transformation Projects		
1.1. Market Analysis		
Customer Insight Toolkit – This will input to cross-borough review	North London (Barnet and Enfield)	10k
1.2. Fully Shared Services & Alternative Delivery Models (multi-borough direct delivery, full scope of library services and functions)		
Outline Business Case (OBC) for a recommended partnership delivery model and associated legal format and governance	SW London (Kingston, Richmond, Sutton)	30k
Operating Blueprint	Tri-borough (Westminster, K&C, H&F)	30k
Staffing structure, resourcing model and change plan		
Design of target operating model		
Governance and Financial Management		
1.3. Partially Shared Services (multi-authority, partial scope of library services and functions)		
Outline Business Case for shared bibliographic services unit and a more efficient transport system	LLC (Enfield, Havering, Wandsworth, Tower Hamlets, Newham, Waltham Forest, Brent, Lewisham, Barking and Dagenham, Hackney, Redbridge, Richmond, Ealing)	20k
Operating Blueprint (Complete Draft) for shared bibliographic services unit and a more efficient transport system		
Governance and Financial Management for shared bibliographic services unit and a more efficient transport system		
Feasibility study and toolkit for sharing existing Library Management System platforms and ICT infrastructures	SELPIG (Bexley, Bromley, Croydon, Greenwich, Lambeth, Lewisham,	10k

Summary	Partnership Lead	Indicative Funding
	Southwark)	
1.4. Place-based Solutions (Community Hubs and Customer Service Integration)		
Transforming Libraries in an Age of Austerity: Guidance Pack for Creating Community Hubs	Haringey & Waltham Forest	£15K
1.5. Outsourcing		
An output/outcome based Service Specification which reflects the breadth of provision currently provided by the library service suitable for a competitive dialogue (or an Invitation to Tender and Negotiate)	Wandsworth & Croydon	£15K

Although a small number of projects they represent a large number of Boroughs, (26 Boroughs involved in total). Target savings from these projects exceed £6m per annum by 2014/15. The reusable nature of the products means that they will be available to support all London Boroughs in the future, in particular for driving cost savings in 2012/13 -15/16.

As they are developed the products will be shared by the community of practice hosted on the LGID website, which currently has 85 members. As part of legacy planning the programme has been discussing future maintenance of the community of practice with the Association of London Chief Librarians, the Arts Council, and London Councils.

The LLCP Community of Practice

<http://www.communities.idea.gov.uk/c/8423813/home.do>

The Community of Practice will now be an even more important resource for Local Authorities, thank you to all those who've contributed insights and questions around key issues.

If you haven't already joined the Community of Practice, you just need to follow these four simple steps:

- Step 1: go to the Community of Practice by clicking the link above.
- Step 2: log in (or register if you do not already have an LGA account).
- Step 3: apply to join the LLCP's CoP. Your application will usually be approved within 24 hours.
- Step 4: when you receive your conformation of membership, log in to the site, explore and contribute - everyone loves a sharer (we're told)!

If you would like to discuss LLCP and the support programme, please contact:

- Andrew Holden, Director, MLA London Field Team. andrew.holden@mla.gov.uk
- Sue Thiedeman, Director London Cultural Improvement Programme. sue.thiedeman@mla.gov.uk

Background to the programme and previous bulletins can be found at:

<http://www.londoncouncils.gov.uk/policylobbying/culturetourismand2012/lcip/londonlibrarychangeprogramme.htm>