



London Library Change Programme

Phase 3: Making Transformational Change Happen

Bulletin no.17: July 2011

The London Library Change Programme Phase Three projects commissioned by Capital Ambition and the MLA are now well underway. The projects involve 26 London Boroughs working in collaboration on seven projects (see [the LCIP website](#) for details). As well as making improvements and considerable efficiencies in their own boroughs the projects will produce common re-useable products and lessons learned which will be available to other boroughs to enable them to change and make savings in the future via the LLCP Community of Practice.

Some of the collaborative work that is now progressing across London is something that that we could not have imagined possible two or three years ago and there is no doubt that the landscape will look radically different in the future.

One example of the progress being made is from a Borough considering outsourcing that has received around 30 expressions of interest to their soft market testing from a range of organisations in the private and public sector. Of these, ten have already completed the questionnaire. Despite what is generally considered to be an underdeveloped market, these are incredible results. The borough has however reported a disappointing level of response from the voluntary sector at this stage, which does indicate that market development and training support is required in the third sector, in addition Councils may need to re examine their procurement processes in future if they wish to attract bids from voluntary and community groups.

Dissemination Events

LLCP in conjunction with ALCL, the Arts Council and London Councils are planning dissemination events for the programme. A members briefing session will be held at London Councils early in October and an event for a wider audience is planned for 14th October, to coincide with ALCL's regular meeting.

The LLCP Community of Practice

<http://www.communities.idea.gov.uk/c/8423813/home.do>

The Community of Practice will now be an even more important resource for Local Authorities, thank you to all those who've contributed insights and questions around key issues.

If you haven't already joined the Community of Practice, you just need to follow these four simple steps:

- Step 1: go to the Community of Practice by clicking the link above.
- Step 2: log in (or register if you do not already have an LGA account).
- Step 3: apply to join the LLCP's CoP. Your application will usually be approved within 24 hours.
- Step 4: when you receive your conformation of membership, log in to the site, explore and contribute - everyone loves a sharer (we're told)!

If you would like to discuss LLCP and the support programme, please contact:

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Background to the programme and previous bulletins can be found at:

<http://www.londoncouncils.gov.uk/policylobbying/culturetourismand2012/lcip/londonlibrarychangeprogramme.htm>